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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer who does not use one of the large broadband providers for my home or my business. I used to be forced to as an only choice option and it was awful. They are fully aware when they have you in a circumstance of no options and they use it against you. I have a small business trying to survive and the last thing I have time to do is spend much valuable time with there automated (non-exsistent) customer service. I once spent over two hours of my day on the phone with AT&T going in circles. All for them to lose the call and me to have to start over. These large companies having a monopoly on the market is awful for all consumers and goes against a competitive market making them work for customers. They need to earn customers business not force customers into a no choice situation.

Michael Hartman